

WARRANTY



LED LUMINAIRES: ELECTRICAL COMPONENTS

SEVEN (7) YEAR WARRANTY

King Luminaire Co. Inc. provides a **Seven (7) Year Warranty** for its products to be free of defects in materials and workmanship. This warranty includes LED electrical components, including LED emitters based on an operational life expectancy of 50,000 hours. Expected life for LEDs is determined as the time at which the emitters(s) will operate at 70% of their initial lumen output. At King Luminaire's option, we will repair or replace, without charge, any properly installed King Luminaire product we deem to be defective if such product has failed under normal conditions, use, service and maintenance.

Any King Luminaire product that has been damaged due to handling, transportation, installation, vehicular impact, abuse or vandalism is not covered under this warranty.

This warranty does not cover instances where the product is used outside of its specifications.

This warranty commences at the date of shipment, is not transferable and is applicable only to the original purchaser.

This warranty constitutes the entire obligation of King Luminaire to the original purchaser and further constitutes the original purchaser's sole remedy. King Luminaire makes no other express or implied warranty of fitness for a particular purpose, nor of merchantability, nor any other express or implied warranties. King Luminaire's responsibility under this warranty does not include any obligation to reimburse the original purchaser for transportation, installation, removal, repair, or any other incidental expenses incurred by the original purchaser, or others, in relation to any product defect covered by this limited warranty. Furthermore, King Luminaire is not liable for any consequential or resultant damages which may arise from product defects, whether foreseen, or unforeseen. In no event will King Luminaire be responsible or liable for any labor costs.

EXCLUSIONS

This is a limited warranty, and excludes installation and consequential damages (such as loss of revenue/profits, damage to property or other extended costs not previously mentioned), and is further defined by the limitations and conditions below.

King Luminaire shall not be liable for any loss of use of the equipment, inconvenience, or any other damages, whether direct, indirect, incidental or consequential resulting from the use of this product, or arising out of any breach of this warranty. The limited warranty and remedies set herein are exclusive and in lieu of all other warranties whether statutory, express or implied including all warranties of merchantability and fitness for particular purpose.

Repair or replacement of the product or the defective part does not include any reinstallation costs or expenses, including without limitation labor costs or other expenses.

This limited warranty does not cover the following:

1. Product failure caused by faulty power or supplies, overheating caused by improper installation.
2. Failure caused by fires, misuse, accidents, abuse, neglect, mishandling, misapplication, improper handling/installation incurred by the user/installer or "Acts of God" (such as lightning or fluctuations in electrical power).
3. Product is left operating in conditions/requirements other than those mentioned in respective product brochures or fixture installation instruction sheets supplied with each fixture when shipped.
4. Products which have been modified by someone other than King Luminaire.
5. The product has been serviced by personnel not authorized by King Luminaire.

LIMITATIONS AND CONDITIONS

Products should be used within their specifications (e.g. case temperature higher than normal range, water ingress and other extreme conditions) and according to application guidelines. Warranty becomes void if the product is used outside its intended use. Warranty will also be voided should the customer fail to appropriately maintain the installed product.

This warranty applies only to the repair or replacement of the product and only when the product is properly handled, installed and maintained according to our installation instructions. Purchaser must notify King Luminaire in writing within 30 days of noticing the defect.

Products must be operated within the specified electrical values; and operated in environmental conditions within the normal specified operating range of the system. King Luminaire cannot be held liable for electrical supply conditions, including supply spikes, and over-voltage/under-voltage that are beyond the specified limits of the products and those defined by relevant supply standards.

This warranty applies only to products that have been properly stored, installed, and maintained. King Luminaire cannot be held liable if the purchaser or the user fails to comply with any applicable instructions and recommendations of the manufacturer such as: the above mentioned environmental, handling and electrical conditions, excessive operation of the product (more than 4,600 hours per year), and LED light components being interchanged with components of other manufacturers.

LIMITATIONS AND CONDITIONS, CONTINUED

King Luminaire shall not be responsible for any failure of its products that result from external causes, including but not limited to “Acts of God”; power surges that exceed product specification; improper power supply; fault or negligence of the purchaser or user; improper use, installation, handling, storage, alteration or service; any abuse, misuse, abnormal use or use in violation of any applicable standard, code or instructions for use in installations including those contained in the latest National Electrical Code (NEC), the Standards for Safety of Underwriters Laboratory, Inc. (UL), Standards for the American National Standards Institute (ANSI), the Canadian Standards Association (CSA); or any cause other than a defect in the material or workmanship of the product itself.

Notwithstanding anything to the contrary in this limited warranty document, the LED module of the product shall not be deemed to fail to meet the warranties above unless **ten percent (10%) or more of the LEDs in the module do not light.**

For a valid warranty claim to be honored, a detailed description of any defect(s) covered by this warranty must be given in writing within the warranty period. King Luminaire, at our sole discretion, will either repair or replace the defective part or product at our cost, such repair to occur either onsite or, at our discretion, at our factory (should factory repair be required, product to be removed at original purchaser’s expense and returned to our facility freight prepaid). In no event will King Luminaire be responsible or liable for any labor costs.

WARRANTY



LED LUMINAIRES: PAINT, POWDER COATING, AND ACRYLIC, POLYCARBONATE AND GLASS ENCLOSURES

FIVE (5) YEAR WARRANTY

King Luminaire Co. Inc. provides a **Five (5) Year Warranty** for its products to be free of defects in materials and workmanship. This warranty includes paint or powder coatings, and acrylic, polycarbonate and glass enclosures on our lighting products. At King Luminaire's option, we will repair or replace, without charge, any properly installed King Luminaire product we deem to be defective if such product has failed under normal conditions, use, service and maintenance.

Any King Luminaire product that has been damaged due to handling, transportation, installation, vehicular impact, abuse or vandalism is not covered under this warranty.

This warranty does not cover instances where the product is used outside of its specifications.

This warranty commences at the date of shipment, is not transferable and is applicable only to the original purchaser.

This warranty constitutes the entire obligation of King Luminaire to the original purchaser and further constitutes the original purchaser's sole remedy. King Luminaire makes no other express or implied warranty of fitness for a particular purpose, nor of merchantability, nor any other express or implied warranties. King Luminaire's responsibility under this warranty does not include any obligation to reimburse the original purchaser for transportation, installation, removal, repair, or any other incidental expenses incurred by the original purchaser, or others, in relation to any product defect covered by this limited warranty. Furthermore, King Luminaire is not liable for any consequential or resultant damages which may arise from product defects, whether foreseen, or unforeseen. In no event will King Luminaire be responsible or liable for any labor costs.